

ONBOARDING: CIRCLE 2 APP



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EXISTING ONBOARDING

NEW ONBOARDING

EXISTING ONBOARDING

Meet Circle


Your home connection camera



Set up

Log in

Getting ready



First turn your Circle on and wait for a blue flash



OK

Cancel

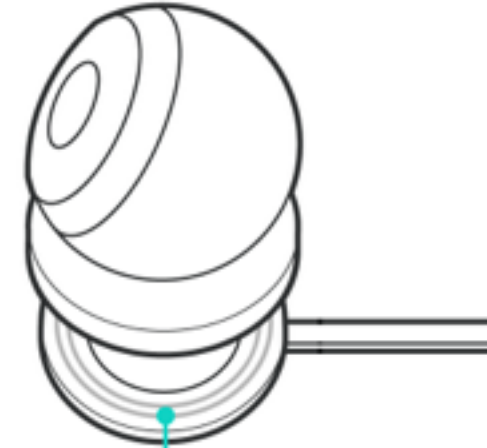
Ok, looking around



Got it



Make sure Circle is nested on its charging ring



Silver rings face up

OK


Cancel

Let's connect

Network

- Network
- cordless
- logiguest
- engtest
- DesignTV
- 7756 3400
- Join another network

Joining now





Ok, there may be some problems

Check the following:

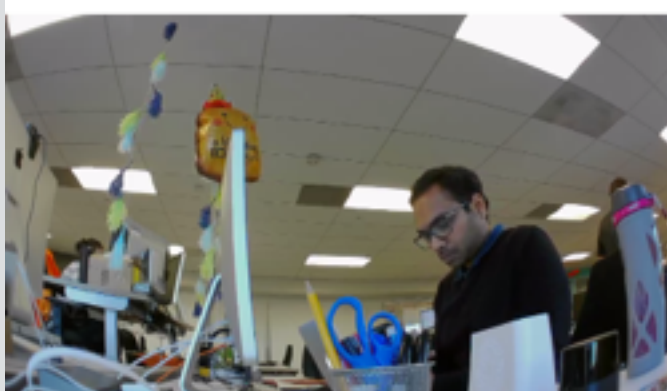
- Check that you've typed your password correctly
- Make sure your camera is in range of selected WiFi network
- Please make sure there are no active sources of microwaves nearby
- Is this a hidden SSID? Double check to make sure it's typed correctly

OK

Now connecting to your cloud



Welcome home



OK

Let's be on the safe side. Please make sure your password is between 8 and 32 characters. It should also contain at least one digit and one capital letter.


Email

Password

[Terms of Service](#) and [Privacy Policy](#)

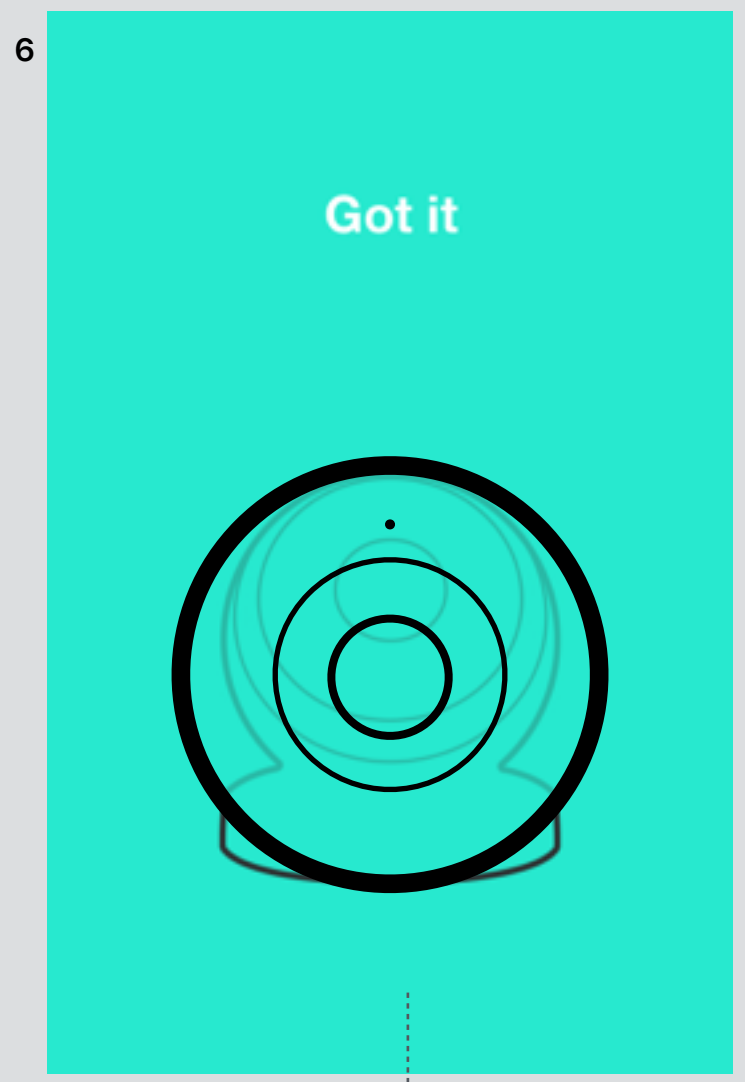
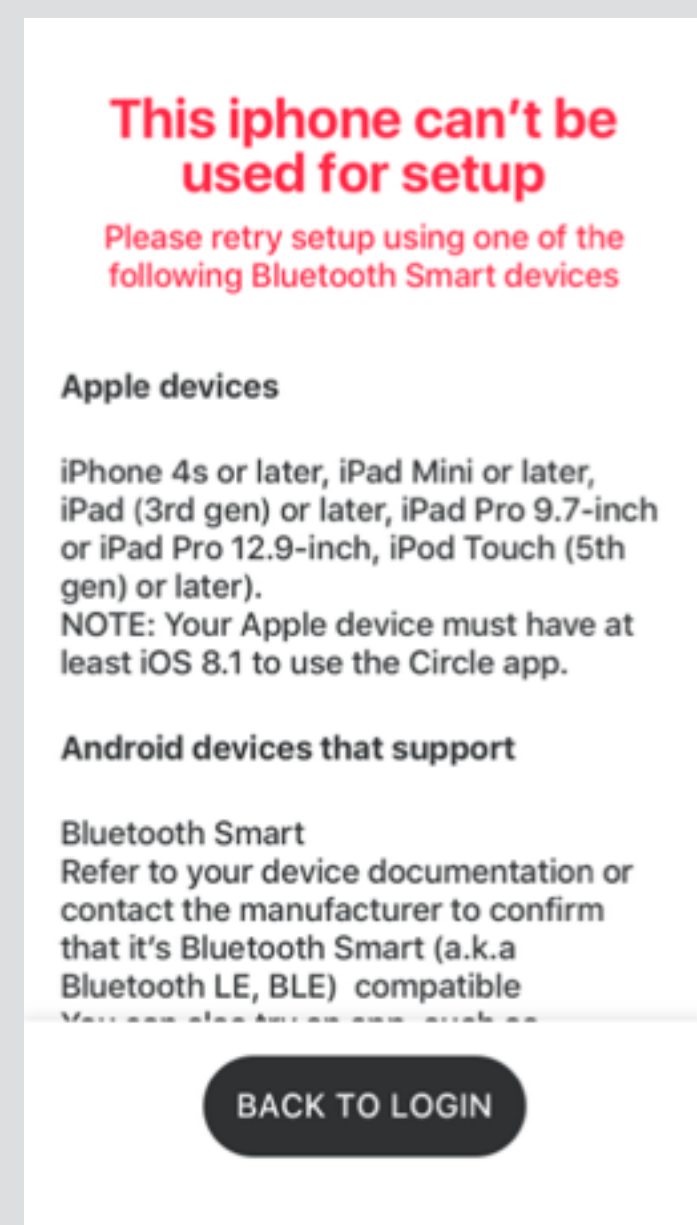
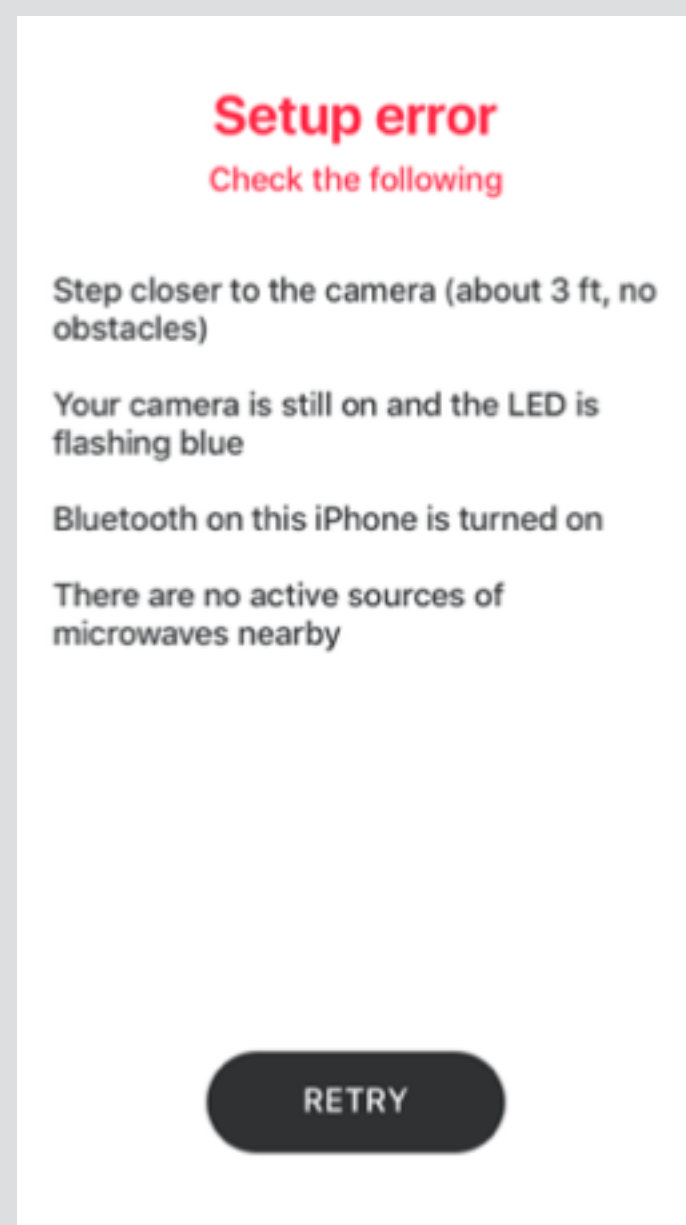
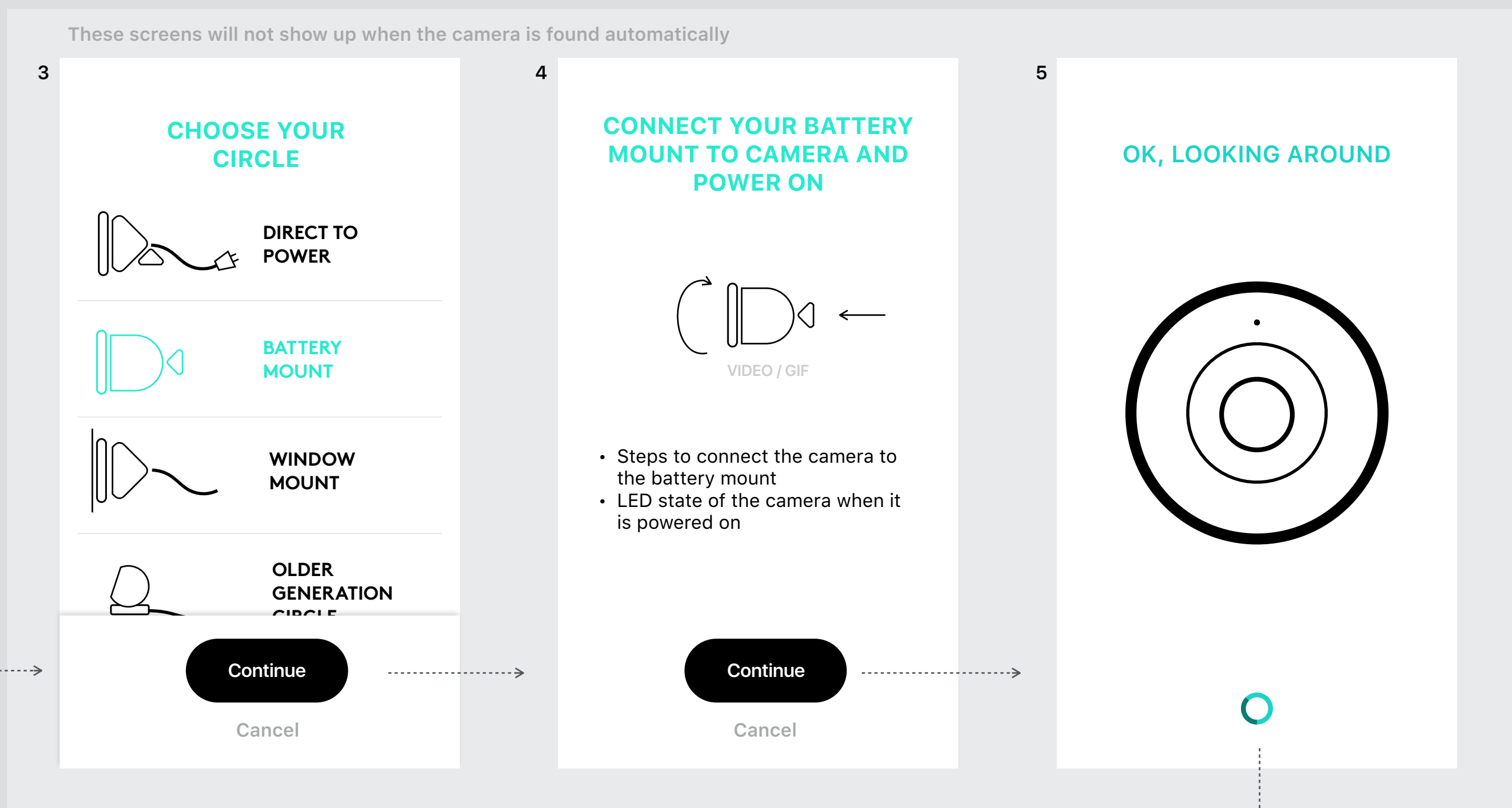
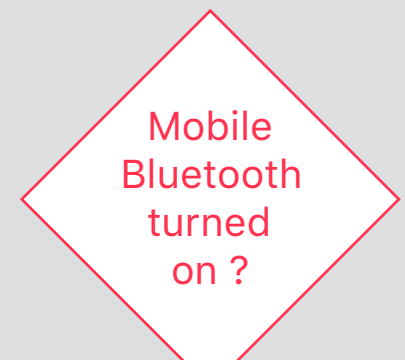
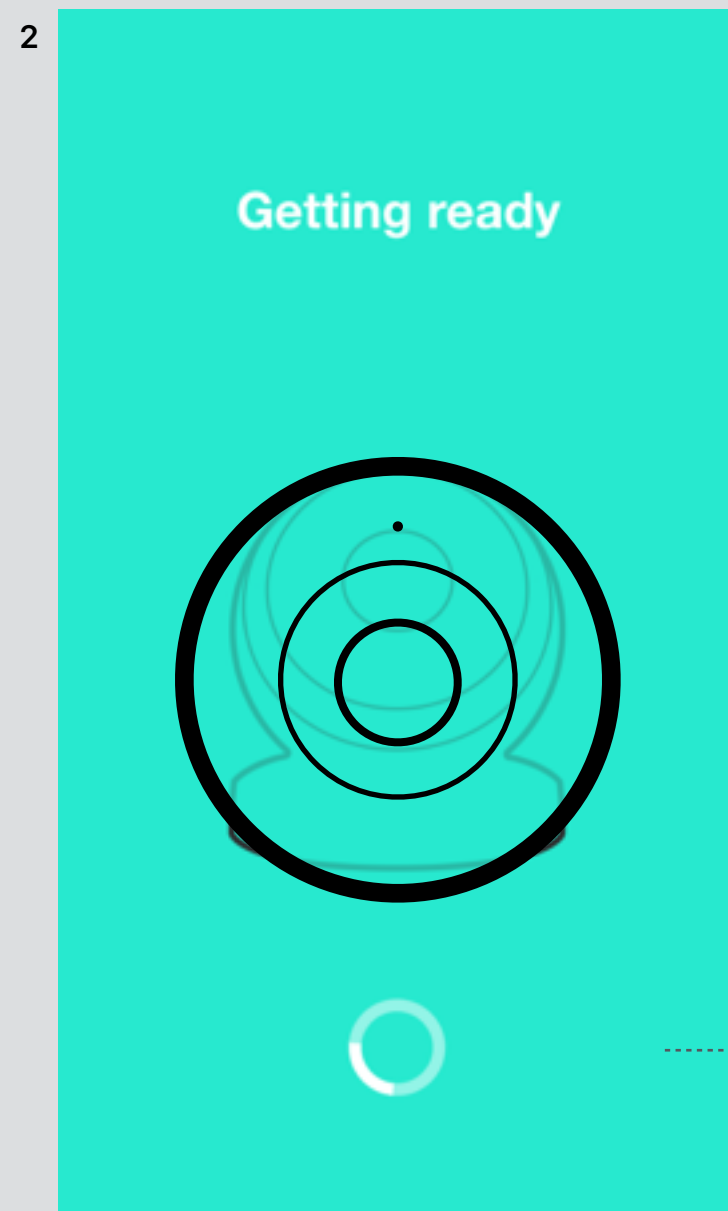
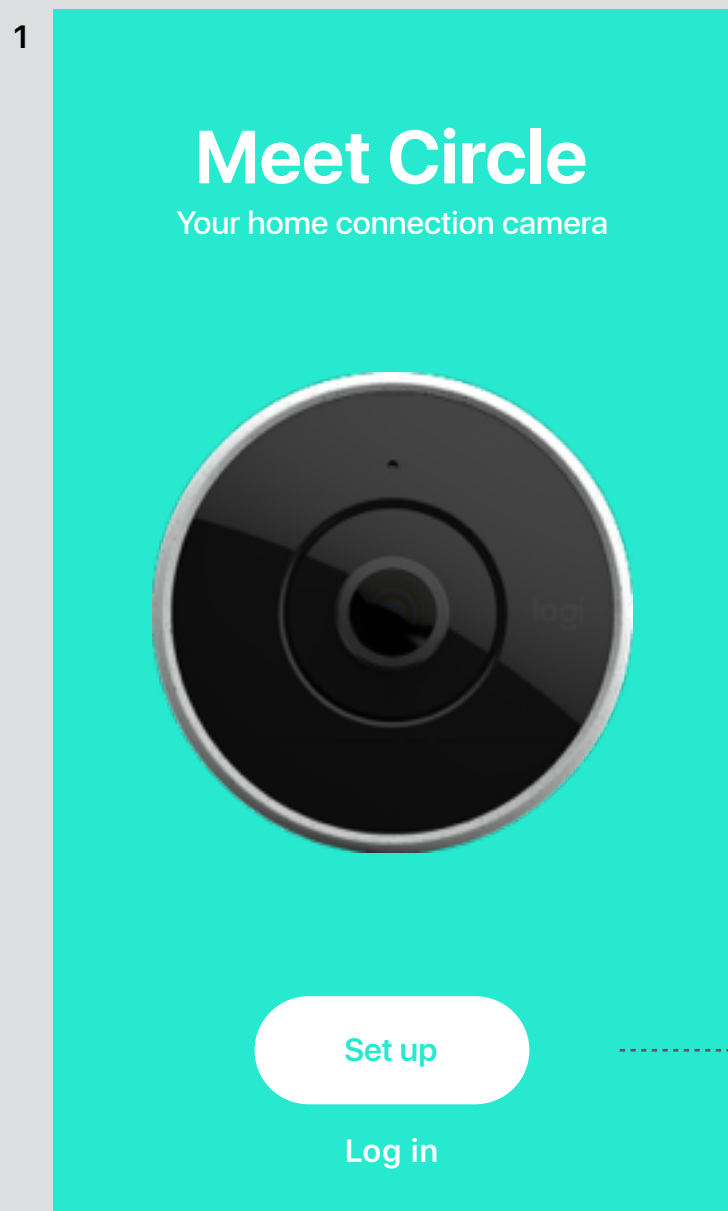
Keep in touch with me via email

Log in



EXISTING ONBOARDING (CIRCLE)

NEW ONBOARDING



Reset options (slide 8)

WiFi Setup Next slide

7

Any specific tip for the mount the camera is on.
Example - place it on ring for circle1.0

Silver rings face up

OK

Cancel

Skip this screen if there are no tip / reminders for user

8

Let's connect

Network

Join another network

Successfully joining wifi network?

9

Joining now

Connection to circle cloud

10

Now connecting to your cloud

11

Welcome home

CONTINUE

No WIFI network detected

Check the following

Temporarily move the camera near your router (ideal distance 5 - 10 ft) and retry
Your WiFi network is not hidden

The security of your WiFi network is set to: None, WPA-PSK, WPA2-PSK

You are not connecting the camera to corporate networks or other networks through a gateway (e.g. hotel, public access area)

the camera does not work with these networks

OK

WIFI setup error

Check the following

You have connected to the correct network

You have typed your password correctly

Temporarily move the camera near your router (ideal distance 5 - 10 ft) and retry

If this is a hidden WiFi network, double check to make sure it's typed correctly

OK

This iphone can't connect to your circle cloud

Check the following

You have internet access (e.g. try going to a website on your browser, try your other devices, check your WiFi router and modem, check with your internet provider)

You are not connecting through a gateway (e.g. hotel, public access area) - Circle services may not work with these networks

RETRY

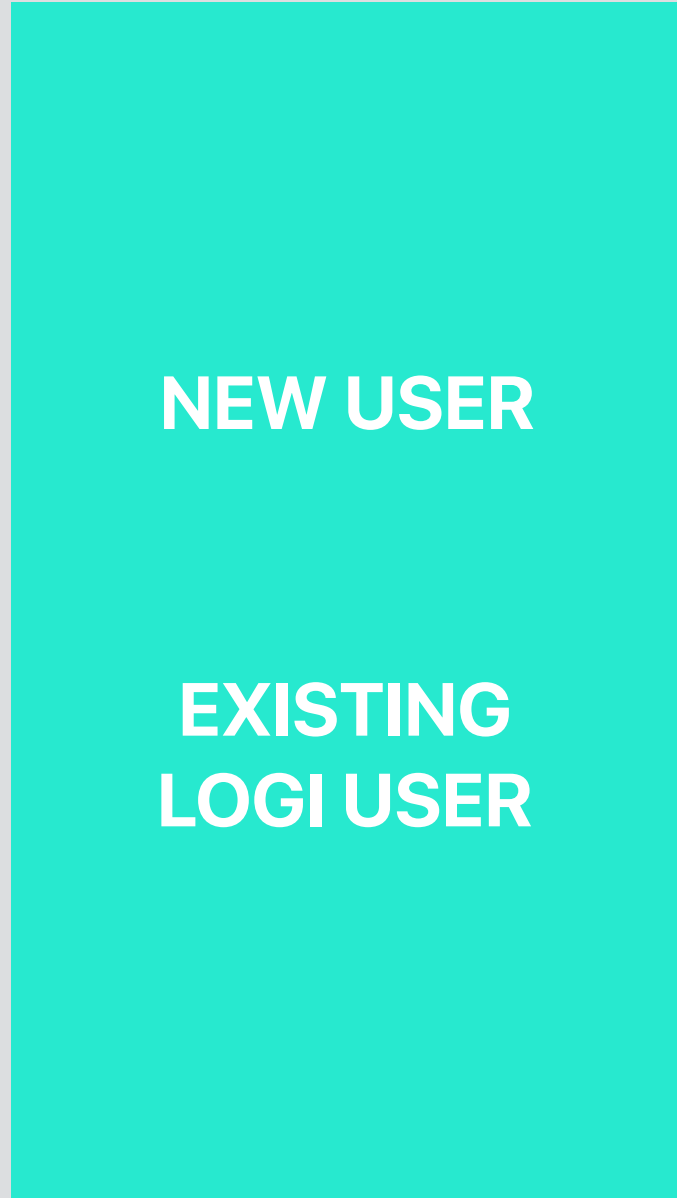
Go to support

12

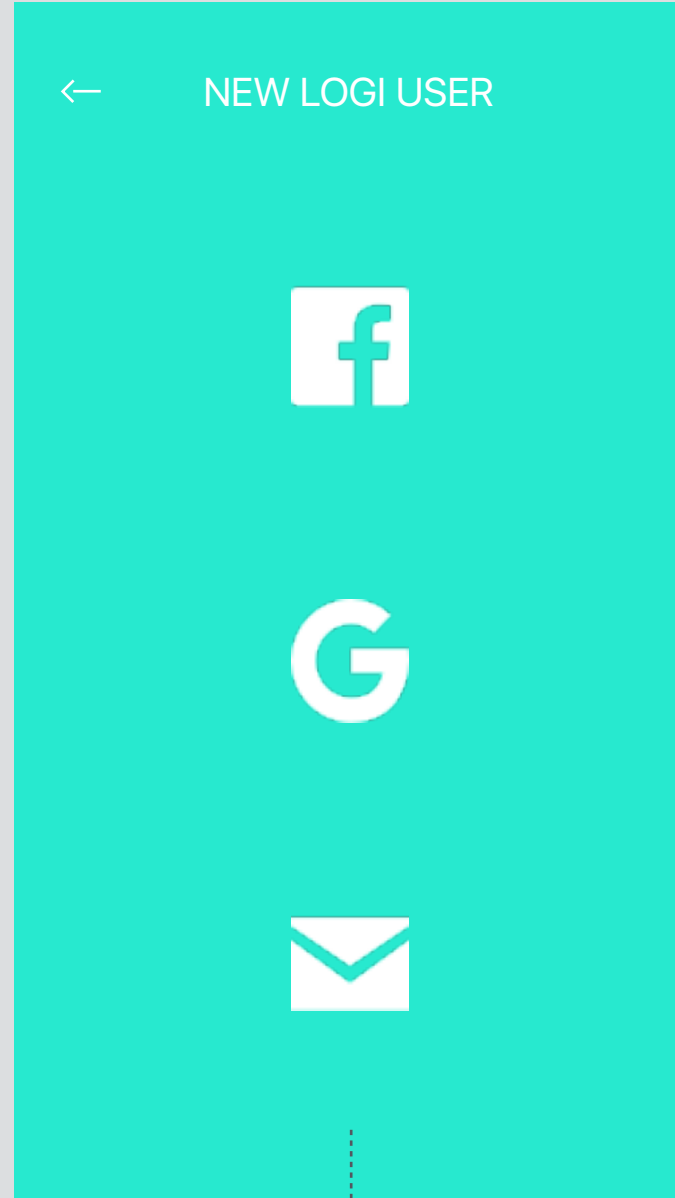
Naming your camera screen

Single Sign on (LIP)
Next slide

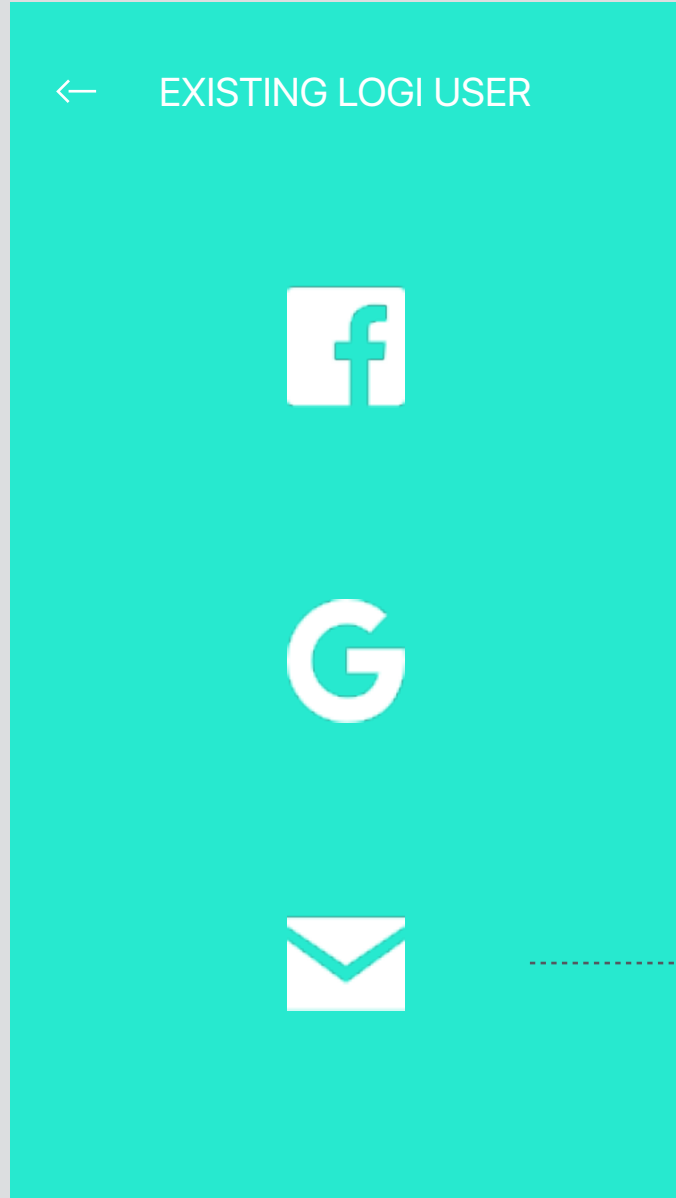
13



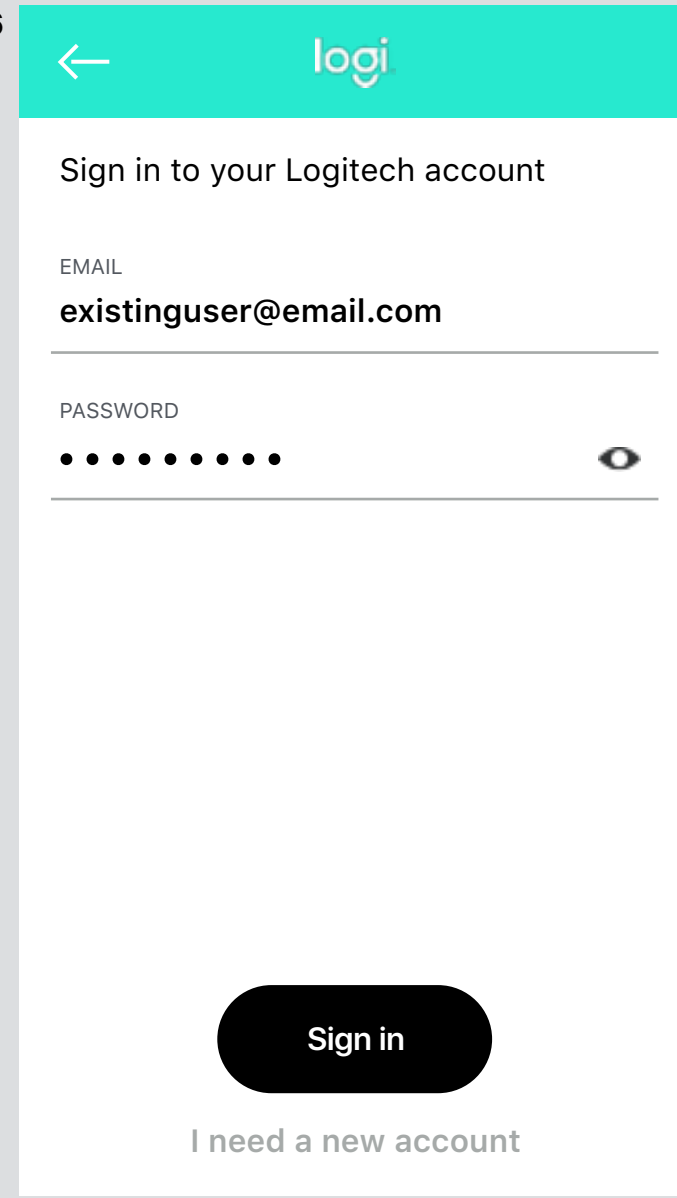
14



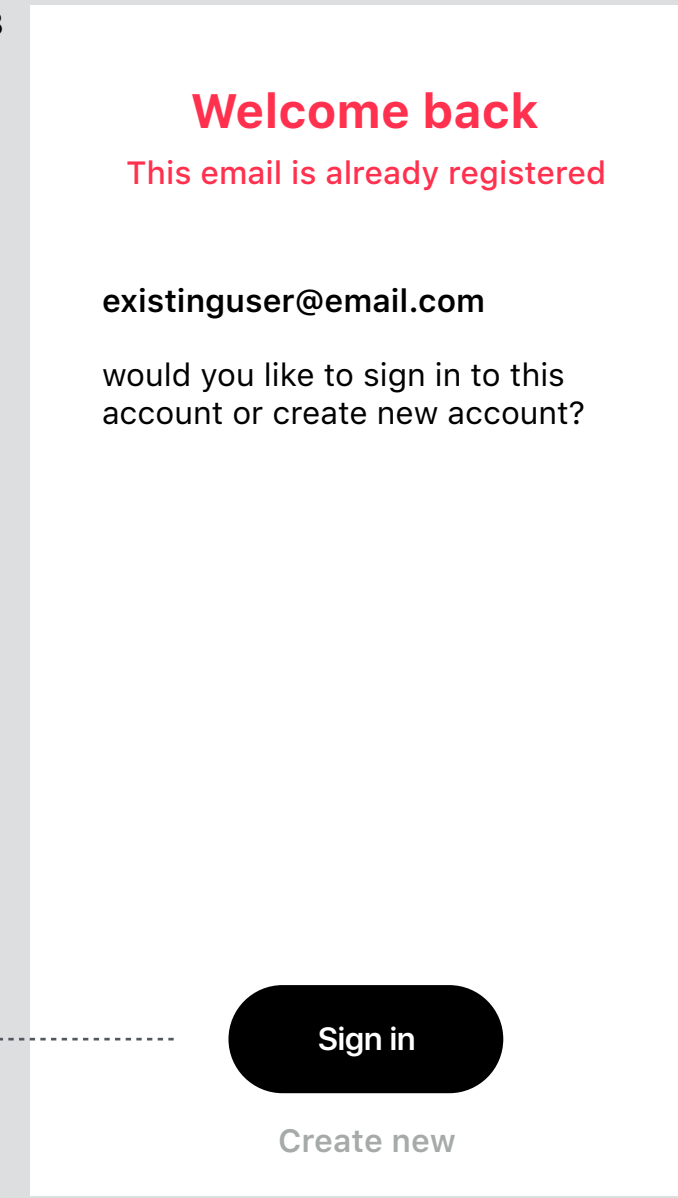
15



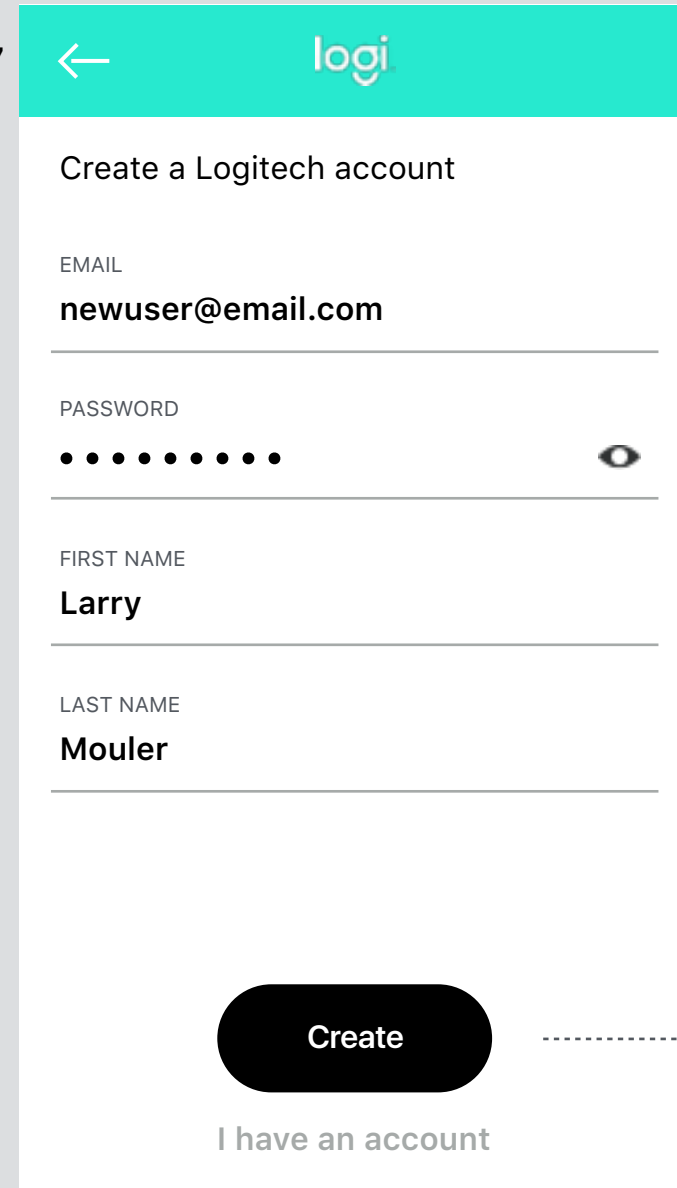
16



18



17

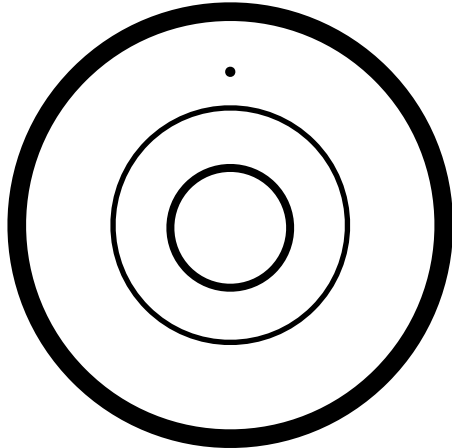


Setup Ends


SINGLE SIGN ON - CIRCLE

5

OK, LOOKING AROUND



Slide 4



5a

Setup error, reset required

Sorry, something went wrong. The camera needs to reset and you may need to redo the setup. After reset, check the following

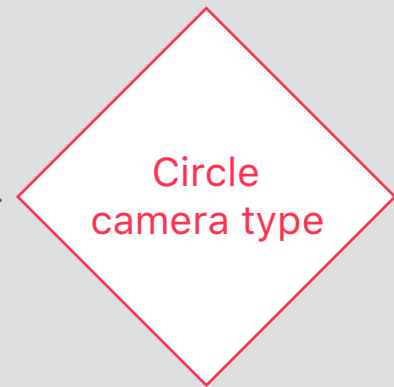
Temporarily move the camera near your router (ideal distance 5 - 10 ft) for setup

Your WiFi router has internet access (e.g. check your WiFi router and modem, check with your internet provider)

You are not connecting the camera to corporate networks or other networks through a gateway (e.g. hotel, public access area) - the camera does not work with these networks

RETRY

Still not working



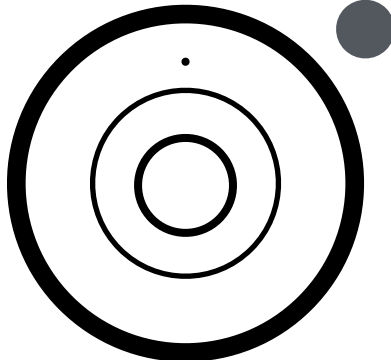
Circle 2.0

Circle 1.0

5b

Try a manual reset

Press and hold the button...



Make sure you have ...
Make sure you have ...
Make sure you have ...

READY

I have a different model

5c

Try a manual reset

You will need a paperclip



Locate the pinhole in the back of your Circle camera (on the base)

Insert the paperclip into the pinhole and press the reset button

Wait for a beep and hold for another 6 seconds until you hear 2 beeps

Remove the paperclip and wait for the


READY


I have a different model

5d

Multiple Cameras found

Select a Circle camera that you want to setup or retry after turning off the cameras that you don't want to setup

 WHITE CIRCLE

 WIRED COMET

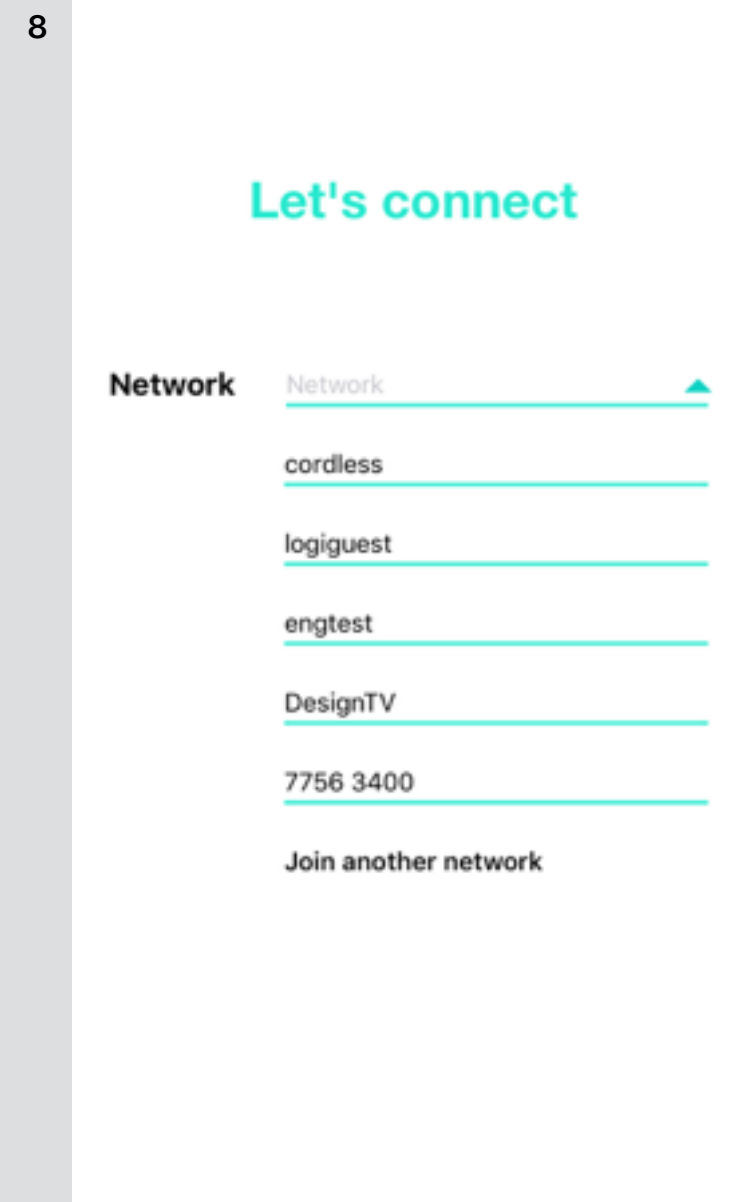
CONTINUE

Retry

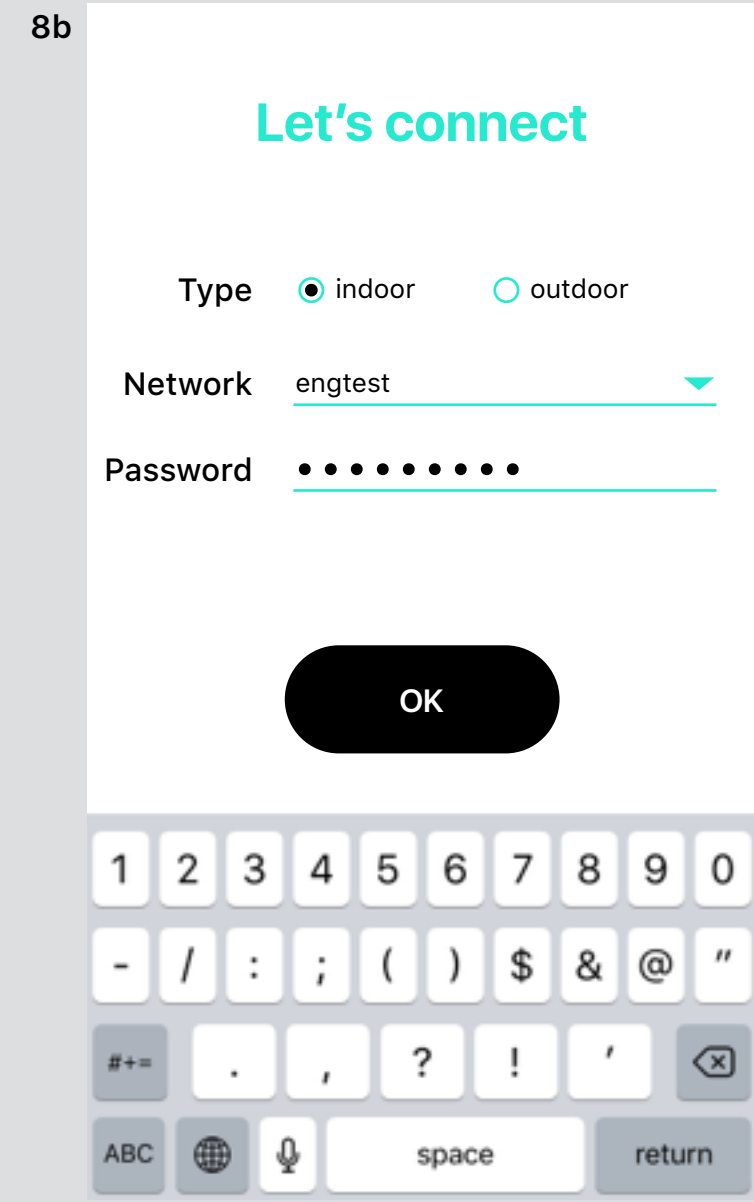
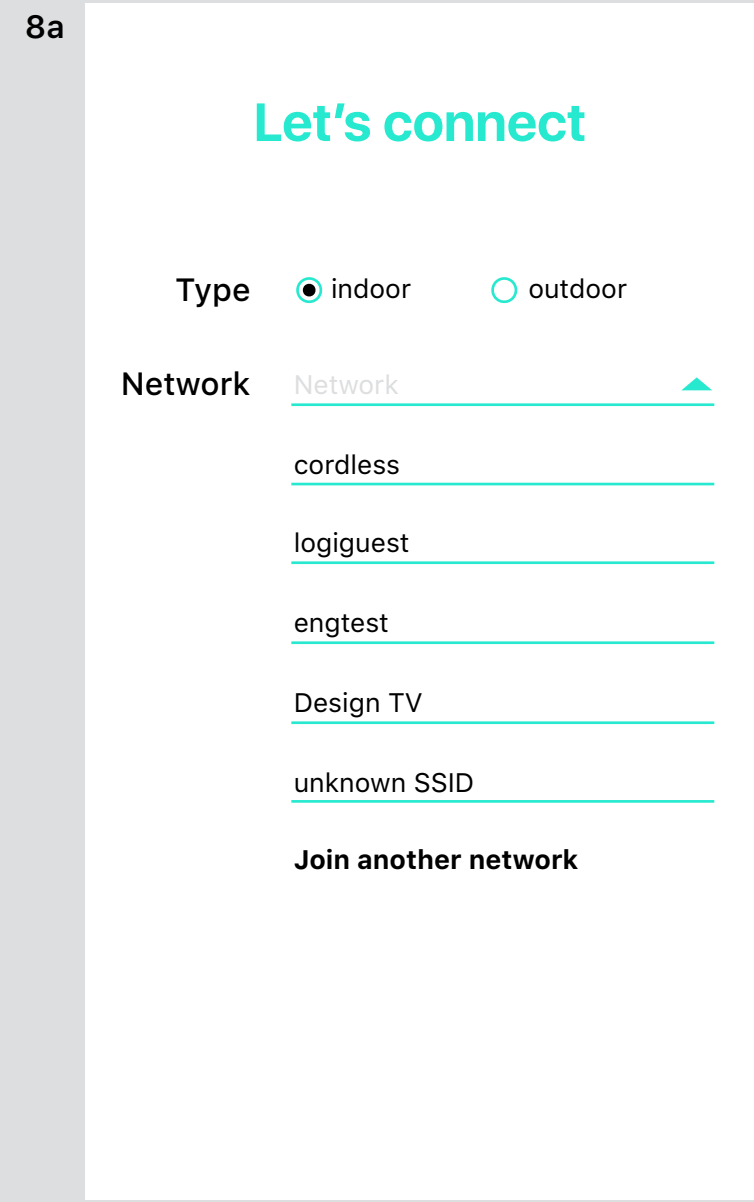
When multiple cameras are found by the app

ERROR SCENARIO - WHEN CAMERA IS NOT FOUND

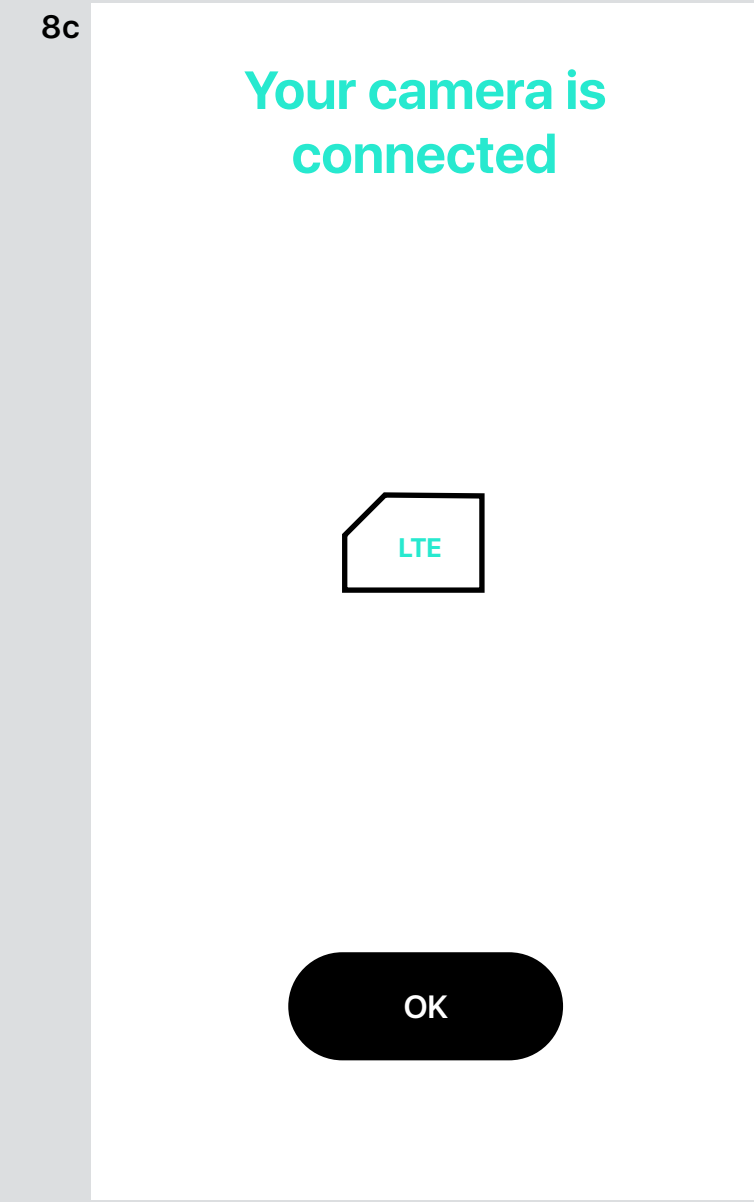
Regular wifi screen



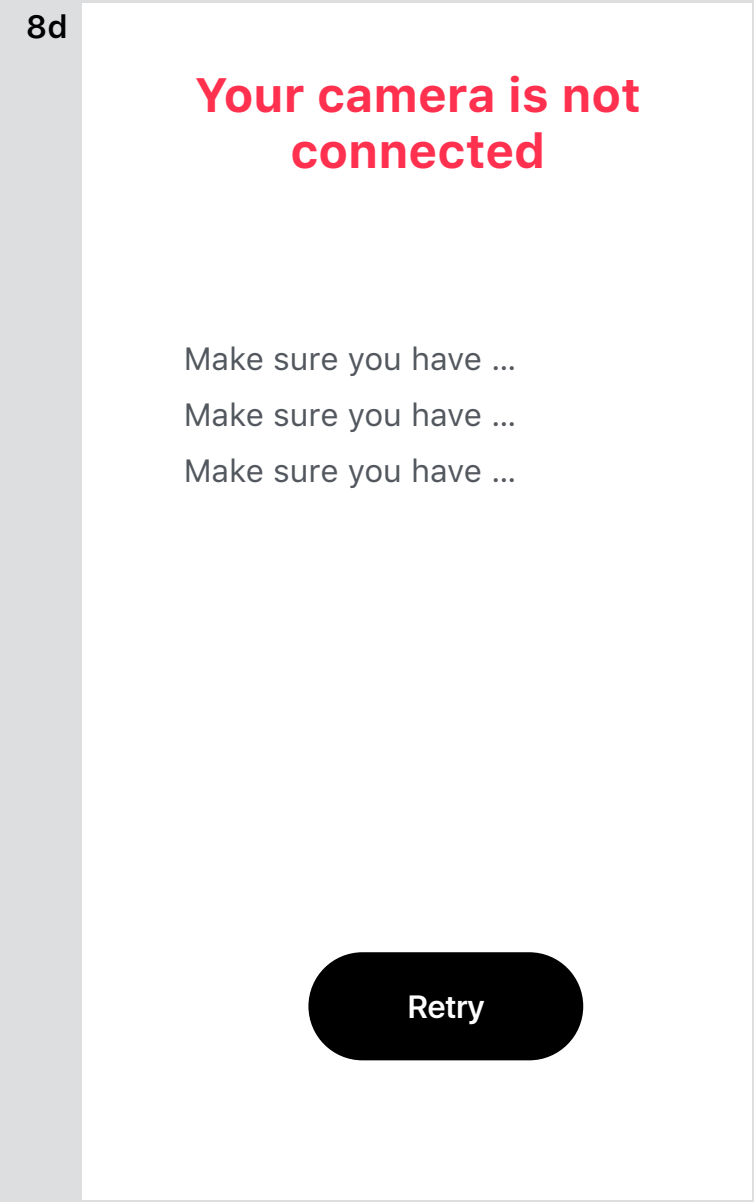
For regions with indoor/outdoor (TBD)



For POE/LTE mount cameras



POE/LTE error cases (TBD)



WIFI CONNECTION & OTHER NETWORK CONNECTION SCENARIOS

THANK YOU

